



## President's Award Winner Bryan Peeler

Piedmont Ground Handling



**Nomination:** Bryan started working for Piedmont in 2007, and in his time with us he has consistently been the definition of a team player without any complaints. In his current position as Warehouse/Equipment Supervisor, Bryan supports the Customer Operations team, Customer Care team, TMS/Training, HCC Team, Old Terminal Team, PSA Inflight, Piedmont Inflight, and Piedmont MTC. He also coordinates equipment and supplies with AA and ABM. He does all of this despite very little of it being in his job description. Bryan goes above and beyond any time we do an employee engagement event, ensuring that everything is ordered and arrives on time. Multiple times he has had to make extra trips to the store on his own to purchase last minute items that we come up with. He does this with no complaint and ensures that our frontline team members get recognized. Bryan also works all the holidays and assists with coordinating and escorting outside vendors to ensure that holiday celebrations occur without any complications. Bryan routinely stays late to ensure that everything gets taken care of, despite us not telling him he has to. This is just a small example of the support and joy in his work that Bryan brings to the team. Bryan truly represents everything that makes Piedmont a Family!

Trying to list just one instance where Bryan impacted the company is impossible. Therefore, I have shared just some of the accolades that he has received from Customer Care Leaders, Customer Ops Leaders, PSA, and AA. While Bryan reports directly to me, I feel that I share him with all of Piedmont. He truly models what makes us Piedmont Proud. Bryan is the station "catch all", he displays flexibility/patience and a will-do attitude. Bryan takes great pride in all his work; the entire station depends on him! He delivers intra office supplies/mail, performs lock removal from lockers, leads the summer water distribution, orders station ramp tools(chocks/cones) and the all-important scanners/radios/batteries. All items mentioned are critical to operating effectively. Bryan also brings a most pleasant disposition even in the eye of overload. His station is lucky to have him, and he definitely makes us Piedmont proud!

### Testimonials:

"Bryan plays a significant role for the Piedmont team. Bryan supports and monitors the station's supplies along with moving requested and needed items from the warehouse to the concourse. With his can-do attitude, he provides excellent support to the Customer Ops, Customer Care, TMS and training teams daily. Even when it comes to team-building events, Bryan is there to lend his support to help make them successful. We are very fortunate to have Mr. Peeler as part of the team."

"You are an inspiration to us all. Your positive attitude, can-do spirit and resilience in the face of adversity is truly admirable. You consistently go above and beyond, always striving to make Piedmont a better company. We are truly grateful for all that you do!"

"Thank you for being so prompt when agents have issues on the terminal. Last week, a mat was needed at the gate keeper station, and you immediately jumped into action to resolve the issue. This week, a microwave was needed because it had stopped working in one of the employee break rooms and again you quickly went into action to have it replaced with a new one. I appreciate you and your eagerness to help out!"

"Bryan, we don't thank you enough for all the things you do, so I wanted to thank you for assisting us with getting our manager's meals from the cookout and for always being willing to help us and our EE's. Much appreciated!"

"Thanks for all your support with TMS and training functions but moreover just making sure everyone gets what they need in a timely manner."

"Just simply put, you are awesome!! Always a team player and helping PSA out! Thank you for everything!!!"

"Thank you so much for your help with the scanner! I so appreciate your positive attitude and willingness to help."

"Bryan, I just wanted to say thank you for all you do for our team. I can always count on you to support us and help us, no matter how busy you may be. I appreciate you!"

“Thank you for being an amazing team player and being flexible for the Station’s needs. You are always reliable, dependable, and make things happen. We sincerely appreciate you.”

“Bryan Peeler represents the best of us when it comes to teamwork and supporting a team. Though he is a member of Customer Ops, Bryan has gone above and beyond to lend a hand to Customer Care, TMS/Training, RHCC, and another team outside of his workgroup to include the Old Terminal. No matter if the task at hand is within his work scope, Bryan manages to support what is being asked from him and his team. This includes last minute request for transportation, supplies, movement of stock/furniture and request to gather items for employee appreciation. Though stretched thin at times due to the asks of many workgroups, Bryan will find time to make offsite runs for employee events.”

